

Rules and regulations

Dear guests,

We are delighted to welcome you to our campground. We hope you enjoy being a part of the big camping family and will contribute to making your and everyone else's time here as good and enjoyable as possible. We expect our guests to be friendly, helpful and considerate with each other.

Check-in: You should check-in at reception as soon as you arrive. You will need an ID such as driver's license or passport for check-in.

We cannot accommodate anyone under 18 that is not accompanied by an adult.

Emergencies: The emergency telephone is situated at the reception and is for emergencies only (medical or other).

Visitors: If you have visitors you should inform the reception immediately.

The following charges apply: up to 2 hours: CHF 2 per person, from 2 hours onwards: price per person as stated on price list

Parking: During high-season CHF 5

Check-out: We kindly ask you to vacate your camping spot before 11 a.m. If you like to leave early in the morning we suggest settling the formalities the evening before. You can pay with CHF, EURO or credit card (a 3% service charge applies).

Plot: Per plot one tent with car; one caravan with car or a camper van are allowed. For children under 16 an extra tent of max. 2 by 2 meters can be set up on the same plot (a charge applies). Per plot a maximum of one family or 5 people (incl. children and infants) are allowed. If the number of people changes you have to inform the reception right away. It is forbidden to reserve or change a plot without authorization. During high-season each plot will be charged for the price of a minimum of two adults even if the occupant leaves the plot unused for one day or more. At check-in you will receive a vignette that has to be displayed at the windscreen of your car. This will allow you to drive into the campground by a maximum speed of 10 km/h. It is forbidden to dig ditches or wholes. Please do not pass through occupied plots. Use the walkways. We reserve the right to open or close plots and sanitary installations as needed.

Dogs: Please keep your dog on a leash at all times. Dog owners are expected to pick up faeces. We supply special plastic bags called "Robidog" for this purpose.

Rubbish/Garbage and Recycling: Please use a maximal size of 35l garbage bag for your waste. For PET, aluminum, tin, paper and cardboard recycling containers are provided. It is prohibited to dispose of bulky refuse such as chairs, tables, pots, grills etc. Please place green waste in the specified area.

Parking: Please park your car on your plot only. Driving on the grounds between 10 p.m. and 7 a.m. is forbidden. If you arrive after 10 p.m. please park on a visitors parking and move your car in the morning before 8.30 a.m.

Weather: By strong winds it is not allowed to grill or smoke in the open air (danger of fire). Please make sure your tent is well attached. The wind can get from 60–100 km/h especially right next to the lake.

Water/Waste water/Electricity: Water from the tap is drinkable if not marked differently. Waste water has to be collected in a closed system and disposed by the sanitary building. It is prohibited to dispose any waste water into drains because of the ground water. On the campsite we have a voltage of 230 and is secured with a minimum of 10 ampere. We cannot be made responsible for any electricity black outs.

Grill/BBQ/Fire: It is forbidden to light an open fire. Grilling with gas or charcoal is fine. Please consider your neighbors concerning smoke and be aware of any risk of fire.

Play ground: The equipment on the play ground is only suitable for children to the age of 12. Please respect the quiet times between noon and 2 p.m. and 10 p.m.–8 a.m. Please do not leave children unattended. The responsibility lies with the parents or the guardian.

Respect others: Please respect your neighbors. Between noon and 2 p.m. we ask you to keep the noise level down. The night hours from 11 p.m.–7 a.m. are to be respected. Generally TVs, radios etc. should be turned down to an acceptable level. Football/soccer should only be played in the specified area by the play ground. Skateboard, kickboard and roller skating in and around the sanitary building is not allowed.

Liability: Guests are liable for any damages caused deliberately or by negligence. We or the local council cannot be held responsible for damages, loss or theft or damages by natural causes such as floods, storms etc.

Sanctions: Anyone violating these rules and regulations or any instructions by our staff can be asked to leave the campground.

In this case the full price for the intended stay will be charged.

Court jurisdiction: Interlaken.

These rules and regulations are in force from 01.01.2010 and replace all previous documents.

They are also part of all rental contracts for long term and season plots.

Thank you for your cooperation

Camping Aareg Team