

General Terms and Conditions Camping Aaregg 2024

1. Booking

You can make your booking request for a stay at Camping Aaregg via www.aaregg.ch, e-mail or letter. Your request will normally be processed immediately and you will receive a reply directly from us.

1.1 Booking for young people

Young people between the ages of 16 and 18 who make a booking must show written permission from a parent or guardian on arrival at the campsite for their stay. In the absence of such permission, Camping Aaregg shall not be bound by the contract and shall be entitled to rent the accommodation reserved by the young person to another party without any compensation.

2 Conclusion of the contract

2.1 Booking via internet or e-mail

Your booking for a plot (pitch) only becomes definite once availability has been confirmed and your deposit has been received by Camping Aaregg in accordance with clause 3. If the deposit is not paid within the given payment period, we can continue to dispose of the booked plot (pitch). Deposits are not specifically reconfirmed, but can be requested by e-mail. The booking for a rental object is considered definite as soon as we have received the deposit within the specified period.

2.2 Booking via our internet booking system

Your booking via an internet booking system will only become definite once availability has been confirmed.

3 Deposit

3.1 Booking via internet or e-mail

A deposit of CHF 200.-- is due for the booking of a plot (pitch). If the total amount of the booking is less than CHF 200, the deposit is equal to the total amount.

When booking rental accommodation, the deposit is 50% of the total amount expected. When booking a rental accommodation, the expected total amount can also be paid.

When booking by e-mail or letter, you will receive a separate invoice which is due for payment within 14 days of issue.

3.2 Booking via Internet

When booking a plot (pitch) or rental accommodation via the Internet, the deposit or the total amount is due immediately in accordance with section 3.1. Your credit card will be charged at the time of acceptance of the booking.

4. Booking fee

No booking fee is charged.

5. Plot request

Plot requests will be taken into account as far as possible. However, the campsite management reserves the right to change a plot number at any time and to allocate an equivalent replacement. A possible change of plot does not entitle to a price reduction or a refund.

6. Minimum stay

In the high season, a minimum stay of 7 nights is required for plots (pitches). For rental accommodation the minimum stay is 7 nights (exception: small Woodytramp / Pod / Woodytramp Plus 2 nights and Family Woodytramp XL 2 nights).

Minimum stay at Easter, Ascension, Whitsun and Corpus Christi: 3 nights.

7 Arrival / Departure - Final account

7.1 Plot (pitch)

The pitch reservation will be maintained until 6 p.m. on the day of arrival. The plot (pitch) must be vacated by 11 a.m. on the day of departure.

7.2 Rental accommodation

Check-in: 3 p.m.

Check-out: 10 a.m.

7.3 Presentation of booking confirmation

The written booking confirmation and a copy of the deposit must be presented at the time of registration.

7.4 Final account

The camper is obliged to pay the estimated total amount of the booking on arrival. Any additional charges must be requested and paid by the evening before departure at the latest.

8. Late arrival / Early departure

8.1 Late arrival or no-show

In the event of a late arrival or no-show, the guest must notify us by telephone by 6.00 p.m., otherwise the booking will be considered cancelled. In this case, any monies already paid will not be refunded and the booking unit will continue to be held.

8.2 Early departure

In the event of an early departure, the total amount for the entire duration of the reserved stay must be paid.

9 Bookings for groups

Groups (8 persons or more) cannot be booked via the Internet. These booking requests must be sent directly to Camping Aaregg, preferably in writing by e-mail. Special cancellation conditions may apply to groups. Groups of young people (under 18) must always be accompanied by adults.

10 Cancellation

Cancellation of your booking must be made in writing by e-mail or letter. The date of receipt of your written notification by the campsite will determine the calculation of the cancellation charges.

In the event of cancellation of your booking, the following cancellation charges will apply:

10.1 Rental accommodation

Up to 60 days before the date of arrival: the amount paid will be refunded minus a handling fee of 50.00 CHF.

From 59 - 31 days before date of arrival: 50% of the expected total amount of the booking.

From 30 - 0 days before date of arrival: 100% of the estimated total amount of the booking.

10.2 Plot (pitch)

Up to 30 days before the date of arrival: the amount paid will be refunded minus a handling fee of 50.00 CHF.

From 29 days before the date of arrival: CHF 200.00 (if the total amount is lower, the total amount is to be paid).

Any bank charges are to be borne by the client. Late arrivals or early departures are fully chargeable, please take out cancellation insurance as these cancellation conditions will also be enforced in the event of illness, death or accident.

Reserved days cannot be postponed due to bad weather.

11. Pets

Pets are allowed in principle, up to a maximum of two per installation, in rental accommodation* only on request. Owners must ensure that their pets do not cause a nuisance to other guests and that they do not soil the area or the facilities. Pets may not be taken into the sanitary facilities. Pets must not be left unattended or locked up on the site. Dogs and cats must be kept on a leash at all times. *Exception: guide dogs and assistance dogs for disabled persons are allowed in the Cerebral Bungalow; special conditions may apply.

12. Campsite regulations

In order to make the stay a pleasant experience for all campers, there are campsite regulations which list the most important rules to be observed. These regulations apply to all guests. They are available at the reception.

13. Data protection

With your booking, you authorise Camping Aaregg AG to store and use your personal data within the framework of its services (administrative processing, statistical analysis, marketing) and to pass it on to third parties who have been commissioned to process the data and who are bound to strict confidentiality, as well as to use this data for the development of new products or services.

14 Jurisdiction

In the event of legal disputes, the place of jurisdiction shall be Interlaken; Swiss law shall apply.

15 Validity

These conditions are valid from 1 January 2024.
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